

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 05th day of May'2025

C.G.No.24/2025-26/Annamayya Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. Y. Chalapathi, Komantharajupuram,
Penagalur (M), Annamayya Dist.

Complainant

AND

1. Superintending Engineer/O/Annamayya
2. Dy.Executive Engineer/O/ Chitwel
3. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 10.04.2025 at Rajampet stating that he is having service connection SC.No. 2324202000665 for his shop to which he need 24 Hrs power supply but the respondents did not provide the same.

02. The said complaint was registered as C.G.No.24/2025-26 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they provided 24 Hrs supply to the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they provided 24 Hrs supply to the complainant's shop. The complainant when contacted him through phone, confirmed the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05th day of May'2025.

[Handwritten signature in green ink] 05/05/2025

CHAIRPERSON

[Handwritten signature in blue ink]
Member (Finance)
05/05/2025

[Handwritten signature in blue ink]
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and

Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyamtrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

05/05/2025

